



NOTICE OF MEETING

EDUCATION, CHILDREN & YOUNG PEOPLE SCRUTINY PANEL

MONDAY, 26 SEPTEMBER 2016 AT 6.30 PM

CONFERENCE ROOM B - SECOND FLOOR, CIVIC OFFICES

Telephone enquiries to Lisa Gallacher 02392 834056

Email: lisa.gallacher@portsmouthcc.gov.uk

Membership

Councillor Will Purvis (Chair)

Councillor David Tompkins (Vice-Chair)

Councillor Ben Dowling

Councillor Paul Godier

Councillor Suzy Horton

Councillor Gemma New

Standing Deputies

Councillor Dave Ashmore

Councillor Ken Ellcome

Councillor Hannah Hockaday

Councillor Matthew Winnington

(NB This Agenda should be retained for future reference with the minutes of this meeting.)

Please note that the agenda, minutes and non-exempt reports are available to view online on the Portsmouth City Council website: www.portsmouth.gov.uk

AGENDA

- 1 Apologies for absence**
- 2 Declarations of Members' Interests**
- 3 Minutes of the previous meeting - 5 September 2016 (Pages 1 - 6)**

RESOLVED that the minutes from the meeting on 5 September 2016 are approved and signed as a correct record.

4 Review into how well Portsmouth City Council and partners are preventing and dealing with child sexual exploitation (Pages 7 - 18)

The following witnesses will be attending to speak and answer questions from the panel:

- Leyton Higgins, Charter Academy
- Clare Rhodes, Portsmouth Academy for Girls
- Ross Lee, PCC Licensing Officer
- Kelly Huggett, Teenage Pregnancy Worker

Members of the public are now permitted to use both audio visual recording devices and social media during this meeting, on the understanding that it neither disrupts the meeting or records those stating explicitly that they do not wish to be recorded. Guidance on the use of devices at meetings open to the public is available on the Council's website and posters on the wall of the meeting's venue.

Agenda Item 3

EDUCATION, CHILDREN & YOUNG PEOPLE SCRUTINY PANEL

Minutes of the meeting of the Education, Children & Young People Scrutiny Panel held on Monday, 5 September 2016 at 6.30 pm at the Civic Offices, Portsmouth

Present

Councillors David Tompkins
Ben Dowling
Paul Godier
Gemma New

Officers

Alison Jeffery, Director of Children's Services

Witnesses

Gemma Green, Portsmouth Abuse and Rape
Counselling Service (PARCS)
Chantelle Lemmon, Social Worker, PCC
Helen Saunders, Youth Justice Officer, PCC

57. Apologies for absence (AI 1)

Apologies for absence were received from Councillors Will Purvis and Suzy Horton. Councillor Ryan Brent who had hoped to attend all the meetings for this review in his role as Cabinet member for Children's Social Care, also sent his apologies.

58. Declarations of Members' Interests (AI 2)

Councillor Godier declared a personal interest as his sister-in-law works for the Youth Offending Team.

59. Minutes of the previous meeting - 8 August 2016 (AI 3)

RESOLVED that the minutes of the Education, Children & Young People Scrutiny Panel held on 8 August 2016 be confirmed and signed as a correct record.

60. A review into how well Portsmouth City Council and partners are preventing and dealing with child sexual exploitation (AI 4)

The Vice Chair advised that as the Chair had sent his apologies this evening he would be chairing the meeting today. The Chair invited everyone present to introduce themselves which they then did. He advised that a deputation request had been received from Mr Les Cummings and invited Mr Cummings to make his deputation. Mr Cummings circulated a copy of his deputation to the panel. The panel thanked Mr Cummings for his deputation and the Vice

Chair commented that the idea of developing a child friendly app giving advice and directions for reporting CSE was a great idea.

The panel then received evidence from Gemma Green from the Portsmouth Abuse and Rape Counselling Service (PARCS).

Gemma Green, PARCS.

PARCS was established in 1981 by a group of women who had been raped and they decided to set up a helpline for other women in the same situation as they were concerned that there were no other services available in the city. This quickly developed into offering face to face counselling. PARCS then widened the services to men and boys about ten years ago and has developed the young person service offering counselling and therapy.

The prevention service has been running for 19 years with the aim to prevent sexual abuse. There is one full time post, funded from a grant from the Tudor Trust and this allows the member of staff to undertake more long term work. They are able to follow up with the young people and offer practical support for however long they require this - there is no time limit. The staff will also work with young people who have been targeted and hold group sessions which are productive as they can hear that they are not alone and all support each other following their disclosure. Workshops can have themes such as justice, self-harm and courage.

There is also a part time person in post within the prevention service, who is working with Portsmouth schools. This is funded by Portsmouth City Council. PARCS have been providing support to schools for the last 15 years including holding workshops, attending assemblies and attending PHSE lessons. This gives the opportunity for the young persons to talk about their experiences and PARCS often receive one or two disclosures per session. Schools will approach PARCS to ask them to come into the school to hold a session. PARCS work to a co-productive model so will ask what they are concerned about and what they would like them to cover. Research tells us that if a child has concerns the majority of the time they will tell their friends rather than an adult. PARCS will work with what the young people tell them and use the bystander model which equips the young person to deal with disclosing. The Bystander model views the target audience as potential allies in preventing gender based violence and abuse and it challenges 'bystanders' to develop what have been called prosocial behaviours; behaviours that benefit others.

Gemma advised that 9-13 year olds who were all survivors of CSE had undertaken a project on CSE and had created a short video clip which she had permission to share. This was entirely their own work. The 6 minute clip was shown to the panel during the meeting. It shows an example online conversation between a vulnerable young person and a perpetrator.

The panel thanked Gemma for the information and showing the short clip. In response to questions from the panel, Gemma clarified the following points:

- The statistics showing the low numbers of victims within the BME community were the tip of the iceberg and it is very difficult to obtain information for minority groups as the crimes are often under reported.

PARCS work with the hard to reach groups but this must be done sensitively so that they allow PARCS into their communities and will 'sidestep' into the communities to find a way to engage with them. An example of this was their work with the Afro Caribbean community a couple of years ago.

- The waiting list for phone referrals varies. For young people (5-11 years) the waiting list is approximately one month and there is currently no waiting list for adults. As there is no restriction on counselling services there often is a waiting list for adults. PARCS believe that it is important to keep sessions free and it is unproductive to put a cap on the number of sessions available. Encourage to be me is a pre therapy group for people on the waiting list and offers 8 group sessions looking at how the victims are coping whilst waiting for therapy to begin.
- PARCS has 8 paid staff and over 50 volunteers who are all fully trained counsellors.
- If PARCS had more funding available it could offer more services as more staff could be employed. At present there are too many referrals to cope with.
- Funding is currently received from various sources including the ministry of justice, Children in need and Portsmouth City Council. Staff also organise numerous fund raising events and donations are also received from different parties which is a great help.
- In response to the question about what more could be done by the Council or the wider structure to improve the way that CSE is being dealt with, Gemma felt that more joined up thinking is required. PARCS sit on the MET operational group and joined up working is improving, but there have been situations when they are unaware what other organisations are doing for example when new campaigns are launched. It is therefore vital that all organisations who are involved in tackling/preventing CSE share the work they are doing with the other organisation. Training on CSE is very important and PARCS are very grateful to PCC for providing their safeguarding training. PARCS staff also attend disclosure training. In addition, some people are still not aware that PARCS exist and the support that is offered so more can be done by both PARCS and other organisations to promote this.
- Gemma also said that although PARCS and other organisations run poster campaigns to promote awareness of CSE, this does not necessarily mean that young people will engage with them and lots of people PARCS work with will not engage with a poster so they need to find other ways to getting the message across to young people. It is also important to measure the effectiveness of ad campaigns. Members said this was disheartening to hear. Gemma said that positive feedback was received following the domestic abuse 'Is this love' campaign which used the bystander model. Alison Jeffery added that the Alice campaign run by Hampshire Constabulary, is a sophisticated online presentation being revived this school term and it will be interesting to receive the feedback from this. Gemma added that she talks about the Alice campaign with her young people.

Chantelle Lemmon, PCC Social Worker

Chantelle advised that as a Social Worker she sits on the MET operation group and attends regular meetings. She supported PCC when the CSE Guardian Angels campaign was launched last summer, and supported PSCB with the training programme which was mainly aimed at schools to raise awareness of CSE. All social workers are advised to complete the CSE e learning modules and the Risk Assessment toolkit is followed. Any children identified at risk are subject to an assessment and then supported with a plan or signposted out. Any new nominations of children identified at risk within the team will be added to the MET discussion.

In response to a question about publicising CSE risk/signs within schools, Chantelle and Gemma advised that some schools are better than others. Although some schools are attending safeguarding training, it would be good to cross reference these with the schools whereby children have been identified at risk. Councillor Dowling asked Alison Jeffery if this would be relatively easy to pull together and Alison confirmed that this could be done and brought back to a future meeting. Gemma added that it takes a long time to build relationships with schools; every school is different and has different training requirements. She confirmed that PARCS also work with private schools.

In response to a question about what else she felt could be done to improve the way CSE is being handled in the city Chantelle said:

- Very little is currently known about which apps children are using which perpetrators can target children through so she felt that more could be done around this.
- There is valuable information obtained from the online safety officer and it would be good to share this with frontline practitioners.
- Barnardo's undertake direct work with children but this information is not widely shared with frontline practitioners
- It would also be useful to understand and evaluate the effectiveness of MET meetings.
- The CPI forms are used by the police and frontline practitioners to obtain information on CSE cases, however these are not widely used particularly in schools. It was suggested that these should be promoted in schools as they have a better knowledge of behaviours in children and recognising signs of CSE as they are working with them daily.

Helen Saunders, Youth Justice Officer in the Youth Offending Team

Helen advised that young people come to her team via police or the courts as they have committed an offence. The team use the CSE toolkit and have all received CSE training through Barnados. They work closely with the police and also have a member of the team who sits on the MET operational group. Helen advised that herself and her colleagues decided to undertake a mapping exercise on young people at risk of CSE. This has evolved into a database which they have shared with Hampshire Police and the wider plan is that it will sit within the MET group and become citywide and agency wide. This will help with the free flow of information.

Every school holiday the YOT team hold a 'take a risk day'. These cover various topics and they have had disclosures arising out of these sessions. The YOT team is very good at referring children to the best organisation who can help them.

In response to questions, Helen clarified the following:

- A lot of CSE cases are already identified before YOT becomes involved. There are 41 cases discussed at MET of which YOT are involved with 10, and out of that 10, 8 were already open to Children's Services before YOT became involved. This data is from 25 August 2016.
- The initial assessment covers social welfare areas and through one to one sessions the YOT officers will discuss CSE areas and relationships so there is always the opportunity for them to disclose anything else going on in their lives.

The meeting concluded at 7.35 pm.

Chair

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Agenda Item 4



The Chair & Members
Education, Children and Young
People Scrutiny Panel
Civic Offices
Guildhall Square
Portsmouth
Hants

Licensing Service

Civic Offices
Guildhall Square
Portsmouth
PO1 2AL

Our Ref: CSE/Licensing
Date: 08 September 2016

Dear Chair

LICENSING SERVICE RESPONSE TO CHILD SEXUAL EXPLOITATION RISKS - HACKNEY CARRIAGE AND PRIVATE HIRE MATTERS

Thank you for asking the Licensing Service to contribute to the review into child sexual exploitation. I understand that the remit of the panel is to consider measures being taken by a number of service providers, including licensing, in reducing CSE risks.

I have written this response in advance as I will be on leave until 26 September. I thought it might be helpful for members to have an overview prior to this date and also by way of introduction.

This response expresses the collective views of the service and on behalf of the Licensing Manager, Nickii Humphreys and the licensing team. The team has accumulated over 120 years combined and extensive licensing experience in both supervising and dealing with the respective hackney carriage and private hire trades in Portsmouth and on behalf of the licensing authority.

Additionally, the licensing management team is supplemented by a former highly experienced police Chief Inspector who had extensive operational control for the city together with significant and extensive experience of dealing with major crime and accordingly has a local knowledge and networking experience that is second to none.

The service is responsible for probably the largest combined private hire and hackney carriage undertaking¹ on the south coast. The current numbers are as follows:

- **Private Hire Operators** 19
- **Private Hire Vehicles** 972
- **Private Hire Drivers** 1076
- **Hackney Carriages** 234
- **Hackney carriage drivers** 288

¹ Source - issued licences on licensing Uniform database - September 2016

The Licensing Service is situated in a self-contained area on the lower ground floor of the civic offices and has an extensive public counter and reception area together with dedicated interview rooms used by both licensing and police staff.

The service "co-shares" space with the Hampshire Constabulary Licensing and Alcohol Harm Reduction team and whilst those police officers are mainly dealing with alcohol premises and the late night economy - the ability to mutually share information and/or intelligence and to respond quickly to matters has proved to be invaluable in protecting the public interest.

The Licensing Manager reports to the Assistant Director of Culture & City Development and ultimately to the Licensing Committee under the chair of Councillor Julie Swan.

Everything we do is based on the core concept of protecting the public interest and ensuring that drivers, vehicle proprietors and their operators remain "fit and proper" at all times.

Underpinning the work of the service is the recently approved statement of licensing policy for the control, supervision and enforcement of the hackney carriage and private hire trades within the city. This far reaching policy received council approval in March 2016 following extensive consultation with the respective trades and other interested parties leading to formal approval by the Licensing Committee. The link to the policy is shown below:

<https://www.portsmouth.gov.uk/ext/documents-external/lic-hackney-carriage-private-hire-licensing-policy-final-v3.pdf>

The policy recognised and reflected (at para 1.8 on page 5) on the disturbing and troubling CSE matters affecting Rotherham Metropolitan Council² together with other high profile cases involving Milton Keynes and South Ribble and recommended changes and improvements across the board to ensure all persons in the taxi trade are "fit and proper".

The policy has been adopted by members and officers alike and the important main changes that might be relevant to this panel in considering CSE matters are as follows:

- Clear guidance on disciplinary action against drivers involved in sexual contact with passengers after being raised by councillors - para 1.7 at page 4
- A new power for officers to revoke driver licences where the immediate interests of public safety are apparent - para 24 at page 19
- The re-confirmation of the legal principles for assessing "fit and properness" on the civil burden of the "balance of probabilities" and training to members and officers alike each and every year on the use of these extensive powers - para 1.6 at page 41
- New policy guidelines on the relevance of convictions (or conduct) at para 5.2 and pages 47/48 and reproduced at **appendix A and A1**.
- DBS criminal record checks to an enhanced standard AND to require all checks to be against the position of child and adult workforce in line with the workforce regulated activity requirements - para 8.1 at page 90.

² The "Casey report" by Louise Casey CB dated February 2015 which examined in detail the conduct of the council's licensing unit so far as the licensing control of the taxi undertaking was concerned in relation to widespread CSE concerns. This followed on from the Jay report.

- Criminal record checks for ALL persons over the age of 10 and who have lived overseas by way of "certificates of good conduct" - para 8.1 at page 50
- The use of spent convictions (on individual merit) and the use of "soft intelligence" where necessary in determining whether an applicant or driver is deemed to be "fit and proper" - para 4.1 at page 55
- The use of CCTV (front and rear) in licensed vehicles effective from 01 April 2016 for new cars and to be phased in by 01 September 2017 for all vehicles - this will provide empirical evidence - para 5.3 at page 102
- The strengthening of operator and driver conditions to require operators to keep a record of all complaints made for a period of 6 months together with a requirement to report **immediately** any complaint against a driver that affects the public safety; together with a requirement to keep GPS vehicle tracking records for 6 months -with the driver compelled by licensing condition to report any arrest, detention, charges etc within 24 hours - pages 108 and 115
- The absolute expectation of collating and analyzing complaint trends against drivers with weekly meetings held between licensing enforcement and management to discuss any and all safety issues with an emphasis on safeguarding matters - para 11.3 at page 139³

We have liaised with Hampshire Constabulary, Barnado's and internal colleagues to help promote "Operation Make Safe". For example, distribution lists have been given to the Police to contact the respective taxi and late night economy trades and meetings have been held with staff from Barnado's (Lisette Dennis) to promote a "countywide" approach to any identified training needs on this subject. The Hampshire and Isle of Wight Licensing Officers Group have received presentations to attending staff on CSE matters.

We have encouraged and ensured the use of "loop strap lines" by taxi operators to all their drivers with the following electronic message:

**Young person in taxi? Who are they with? Where are they going? Are they safe?
Any concerns call police on 101 quote OP MAKESAFE**

Voluntary CSE training seminars are to be held on 26/27 September 2016 and the respective hackney carriage/private hire trades have been invited to attend. The attendance request email dated 08 September 2016 is attached and I will report direct to the panel on the level of feedback and attendance.

³ As contrasted with the apparent divided licensing system in Rotherham where the "policy and enforcement" teams did not meet, communicate or even share the same computer database to discuss complaints against drivers. They had no policies in place to determine the concept of "fit and proper" and felt action could only be taken upon conviction of a person. Source - Casey Report - February 2015

Our comprehensive knowledge test has been expanded to include reference to CSE matters and a screen snapshot is shown below:



Child sexual exploitation

As a driver you have a moral responsibility to report any concerns you may have about the welfare of young people who you transport in your vehicle.

Things to watch out for:

- Behaviour of people travelling together especially if there are adults with young people
- Young people being picked up and taken to hotels, particularly at odd times of the day and night
- Adults putting a young person, who may be under the influence of drugs or alcohol, into your cab.

Please click [here](#) to view a poster with some more information.



Page 19 of 21



Likewise, there are notices displayed prominently within the licensing public reception areas and these have been in place since June 2016 - see attached photographs at **appendix B**.

We do not believe there is a prevalent CSE risk within the Portsmouth hackney carriage or private hire trades but accept that, on occasion, individual circumstances have arisen with drivers having consensual sex with passengers of adult age. This has led to driver licences being revoked by the Licensing Sub Committee notwithstanding the absence of any alleged criminality and subsequent appeals to the Magistrates' have been dismissed.

Equally, we accept that we should not be complacent and continue to work closely with the appointed trade representatives and established operators on all subject matters including CSE concerns. From a licensing point of view, Portsmouth is a "tight and compact" city and the panel can be hopefully reassured that the respective hackney carriage and private hire trades keep their ears to the ground and persons in the trade would not knowingly tolerate any suggestion of exploitation.

The licensed operators and fleet garage proprietors know their respective licences would be at immediate risk if they were associated in anyway with drivers using licensed vehicles to carry out any illegal activity.

There are no moves afoot to consider compulsory CSE training for drivers and/or operators and we hope that the voluntary attendance at the forthcoming "Make Safe" seminars will go some way to assuring the scrutiny panel of the steps being taken by the licensing authority working in partnership with Hampshire Constabulary.

Yours faithfully

For Licensing Manager

Guidelines on the relevance of convictions and behaviour

Type of Conviction ⁴¹	Guideline	Comments
Any violence offence(s) to include threatening behaviour, domestic abuse, harassment and stalking matters, possession of offensive weapons, more serious public order matters, resisting arrest, criminal damage, arson etc	Normally a minimum 5 (and up to 10) year ban from obtaining or holding a licence. For convictions of GBH (or with intent), wounding, manslaughter, murder or any terrorism linked offences the committee are unlikely to support an application	A particularly serious view will be taken in relation to offences against Police or other public servants or against children
Any sexual offence(s) to include sexual assault, indecency, indecent assault, gross indecency grooming, sexual trafficking offences, having or downloading obscene material, possession of indecent images, rape	Normally a minimum 10 year ban from obtaining or holding a licence. For convictions of grooming, sexual assault, rape and/or offences against children or vulnerable adults or for persons on the sex offenders register the committee are unlikely to support an application	Drivers may, by nature of their duties, convey vulnerable single females late at night. Drivers convey vulnerable adults and children on school and other special needs contracts on a daily basis – sometimes supervised and sometimes alone.
Any dishonesty offence(s) to include theft, shop lifting, handling, fraud, burglary, making false statements, perjury etc	Normally a minimum 5 (and up to 10) year ban from obtaining or holding a licence.	Drivers are in an absolute position of trust with access to lost property left in vehicles, knowledge of empty properties when persons are away on holiday and dealing with customers/tourists that might not be familiar with the locally prescribed fares
Any offence(s) against the 1847 or 1976 acts to include the byelaws and a breach of conditions constituting an offence at law	Normally a 1 year ban from obtaining or holding a licence after date of conviction	A person who offends against the licensing code shows a propensity towards non-compliance with the law
Any substance abuse offence(s) and to include evidence of illicit drug use either by way of medical examination or drug test failure.	Normally a 3 year ban ⁴² from obtaining or holding a licence and any future application to include appropriate and supporting medical reports if necessary	To include, drink, drugs or use of legal highs

Type of Conviction ⁴¹	Guideline	Comments
<p>Motoring offence(s) to include endorsements, short disqualifications, totting up disqualifications, drink drive, no insurance, driving without due care, reckless or dangerous driving, failure to control a motor vehicle by using a mobile phone or other device, failure to comply with prescribed road traffic signs, failure to stop or to report an accident, defective vehicle and illegal parking etc</p>	<p>Normally a verbal warning for endorsements and less than 8 penalty points.</p> <p>If more than 8 current penalty points endorsed on a driving licence then refer to Licensing Sub Committee for determination on merit.</p> <p>For “one off” short disqualifications licence may be restored at end of disqualification by officers subject to a written warning and compliance with any directives to attend and pass approved driving competency tests.</p> <p>For no insurance, drink driving, careless driving, failing to stop or report an accident etc normally a 3 year ban from obtaining or holding a licence.</p> <p>For offences of causing death by reckless or dangerous driving, repeated drink drive convictions the committee are unlikely to support an application</p>	<p>A driver is considered to be a “professional” driver and offences contrary to the road traffic acts and regulations will be treated seriously</p> <p>The committee have previously received evidence of road traffic incidents involving licensed drivers in Portsmouth – particularly towards cyclists and other road users and a serious view will be taken accordingly⁴³.</p>
<p>General Inappropriate Conduct to include that of a sexual nature, persistent and justified complaints (service requests) against an individual driver OR due to any other matters not specifically mentioned above and/or where the reporting officer is not prepared to support an application or continued licensing</p>	<p>Normally a 5 year ban from obtaining or holding a licence⁴⁴</p>	<p>The committee has previously considered and adjudicated on complaints about drivers “chatting up” or having consensual sex with passengers after “stopping work”.⁴⁵</p> <p>In such cases, and despite no evidenced criminality or Police investigation leading to charges, the committee’s view is that such behaviour is not becoming of a professional driver and, upon complaint or referral from another agency, is likely to result in the revocation of a driver licence.</p> <p>This includes drivers asking for personal details from passenger(s), inappropriate sexual banter (to include the sending and receiving of texts or other social media) and/or comments made of an offensive or discriminatory nature whether verbally, by text or by way of social media to which there is public access.</p> <p>For drivers receiving multiple complaints from the public, other road users or the trade (and in any one licensing period) the committee will take a serious view accordingly.</p>

Email Invitation to Operation Makesafe from Ross Lee, Licensing Officer

Dear all,

You will recall that I wrote to you in November last year following a meeting with Lisette Dennis from Barnardo's who was keen to promote good practices within the trade in relation to CSE and people trafficking matters.

This was followed up by an email from Sergeant Clancy on behalf of Hampshire Constabulary to introduce the purpose and training intent behind Operation Make Safe.

Both emails are attached for reference purposes.

We have now been advised that the training sessions have been arranged and you are strongly encouraged to both attend and to further encourage as many drivers as possible to attend the seminars which will be held at Portsmouth Guildhall on the following dates and times:

Monday the 26th of September 9:30-11:30 or 12:30-14:30 or 17:30-19:30

Tuesday the 27th of September 9:30-11:30 or 12:30-14:30 or 17:30-19:30

The importance of ensuring that as many drivers and staff attend cannot be underestimated. Drivers are the "eyes and ears" of the travelling community and are in a unique position of being able to potentially spot signs of exploitation at an early stage. For these reasons, we would also encourage all operators and/or their senior management staff to attend and there is an open invitation to the fleet garage proprietors to attend or to be represented as well.

Sexual exploitation of children and young people under 18 involves exploitative situations, contexts and relationships where the young person receives 'something' (e.g. food, accommodation, drugs, alcohol, cigarettes, affection, gifts, money) as a result of them performing sexual activities.

Child Sexual Exploitation can occur through the use of technology without the child's immediate recognition; for example being persuaded to post images on the internet or mobile phones without immediate payment or gain. In all cases, those exploiting the young person have power over them by virtue of their age, gender, intellect, physical strength, economic situation or other resources.

For the larger operators (Aqua, Uber and Citywide) please continue to put out the previous strap line message on a regular basis to all of your drivers and partners:

Young person in taxi? Who are they with? Where are they going? Are they safe? Any concerns call police on 101 quote OP MAKESAFE

We fully understand that it is difficult for drivers to take time off but the seminars have been tailored into 2 hour short burst sessions at various times throughout the above two days. The seminars will be certificated and are equally appropriate for any other front line staff who might come into contact with young people. Licensing staff will also be in attendance.

Please ensure that you circulate this message to all your drivers and could the trade representatives take the lead in passing this message to the widest possible audience.

Thanks in advance.

Ross

Mr Ross C Lee
Licensing Officer

Email from Ross Lee sent in November 2015 to taxi companies

Dear all,

I met with a lady called Lisette Dennis from Barnardo's yesterday who talked about child sexual exploitation and trafficking matters.

She is aware that the taxi and private hire trades across the country are potentially the "eyes and ears" of any local area and drivers are in a unique position of seeing things that might, or might not, be of potential concern - for example a driver picking up a young female and dropping them off at a hotel on regular occasions?

Lisette is keen to promote good practices. I should stress that there is NO evidence to say that Portsmouth drivers are involved in CSE concerns - indeed the complete opposite is true in that drivers MAY be able to help, by way of intelligence gathering purposes, in combating this troubling area of concern.

Lisette will be contacting the trade reps in due course and I would ask that you listen and be receptive to what she has to say and to offer any advice, support and feedback as you see fit. It may well be that Barnardo's will offer voluntary training courses direct to drivers in the new year and it would be nice to see the trade actively participate.

Thanks in advance.

Ross

Mr Ross C Lee
Licensing Officer

Email from Iain Clancy, Hampshire Police to taxi companies

I've been passed your details by Ross Lee at Portsmouth City Council.

I'm a local beat Sergeant responsible for rolling out some training around Child Sexual Exploitation. The aim of the training is to increase awareness of this issue with people who work in hotels, licensed premises and for taxi firms.

In conjunction with the Council, I'm looking to arrange some training seminars (August time) and will be inviting you and your staff / drivers to attend.

In the meantime I wanted to make initial contact and have attached a presentation with the key information around this training. I encourage you to have a look and share with your staff / drivers.

Essentially the key message is **if you or your staff see or encounter something that makes you worried about a young person... call the police and quote OPERATION MAKESAFE.**

If you have any questions, please let me know

Local officers will be following up with you to see what you thought and to discuss the training seminars.

Thanks for your help with this

Iain

**TPS 24099 Iain Clancy
Hilsea, Copnor, Drayton & Farlington NPT
Cosham Police Station**

LICENSING SERVICE GENERAL PUBLIC OFFICE RECEPTION AREA
LOWER GROUND FLOOR - CIVIC OFFICES



